

### Connecting the Dots: Working Together to Improve Diabetes Management

#### Strategies for Long-Term Success

Christopher D. Lucero, BCH, CHES
Diabetes Prevention and Control Program
New Mexico Diabetes Advisory Council
Educational Training Session
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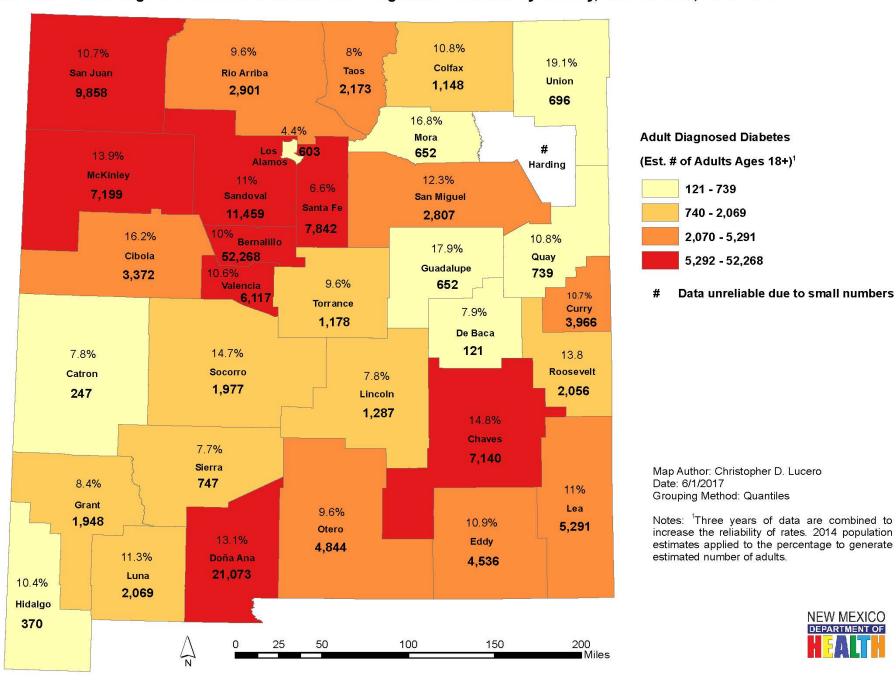


# **Supportive Strategy 2:**

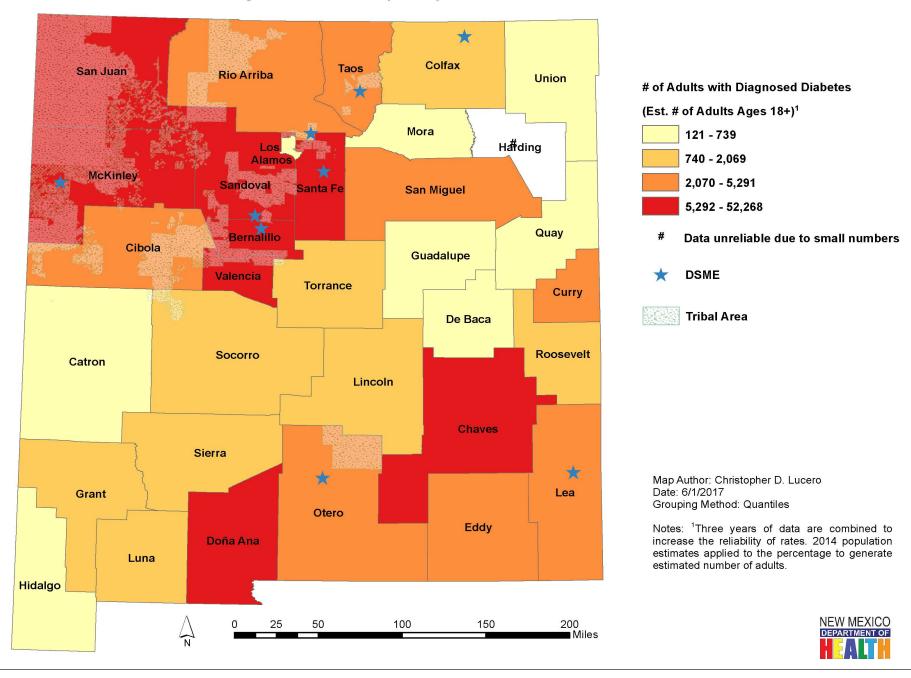
Increase the reach, capacity, and sustainability of NM's DSME, CDSMP, and DSMP through infrastructure building, workforce development, and health plan coverage.



#### Estimated Percentage and Number of Adults with Diagnosed Diabetes by County, New Mexico, 2013-2015



#### Locations of American Association of Diabetes Educators and American Diabetes Association Diabetes Self-Management Education (DSME), New Mexico, 2017



## **Five Essential Components:**

Delivery Infrastructure/Capacity

**Partnerships** 

Centralized, Coordinated Logistical Processes

Sustainability

**Quality Assurance** 



#### Delivery Infrastructure/Capacity

- Building and maintaining a strong and competent workforce
  - Certified Diabetes Educators
  - Stanford Certified Master Trainers and workshop Leaders
  - Training
  - Recruitment and retention
- Delivery system partners
- Support mechanisms



#### **Partnerships**

- Zia Association of Diabetes Educators
- New Mexico Diabetes Advisory Council
- NM DOH Health Promotion
- HealthInsight New Mexico
- Presbyterian Healthcare Services
- Aging and Long-Term Services Department
- Non-Metro Area Agency on Aging
- NMSU Cooperative Extension Services
- NM Interagency Benefits Advisory Committee



# Centralized, Coordinated Logistical Processes

- Marketing
  - Consistent messaging
  - Materials
- Referral and Enrollment
  - New Mexico's New Centralized Referral and Data System
- Retention



#### Sustainability

- Demonstrating value
- Integrating with other initiatives
- Exploring financing models
- Expanding sustainable financing
  - Health Plan coverage
  - Foundation and private funding



#### **Quality Assurance**

- Continuous Quality Improvement
  - Planning
  - Performance monitoring
  - Evaluation
  - Refining or improving effort
- Fidelity
  - National Standards for DSME
  - Standardized protocols for Stanford DSMP

